

Paper 8 – PH UDI IS Deliverable 4 Description v0.1

Public Health Reform Programme Board – 23rd July 2018

Public health reform



A Scotland where everybody thrives

Public Health Reform Product Description

Commission/ Project: Protecting Health/ Underpinning data and intelligence/ Improving Services

Deliverable/ Product 4: Documentation outlining customer requirements

Purpose

The customer requirements documentation will outline what customers have voiced are essential, works well, doesn't work well and future requirements if identified.

1. Product

The customer requirements documentation will be produced in – to be decided by the author.

2. Contents

The product will contain the following section(s):

Requirements by customer

- A description of services required by the customer
- What value it provides
- If the services is essential
- If it works well

3. Governance

The customer requirements documentation will be produced by the commission project team. The product will be reviewed and approved by the PHR Programme Board.

Distribution

Email to the PHR Programme Team.